

Embracing the Future: Caran d'Ache Digital Journey









Caran d'Ache, A 100-year old family-owned company Caran d'Ache, A Love Brand Our Digital Transformation





# Rainbow is our favorite colour, what's yours?

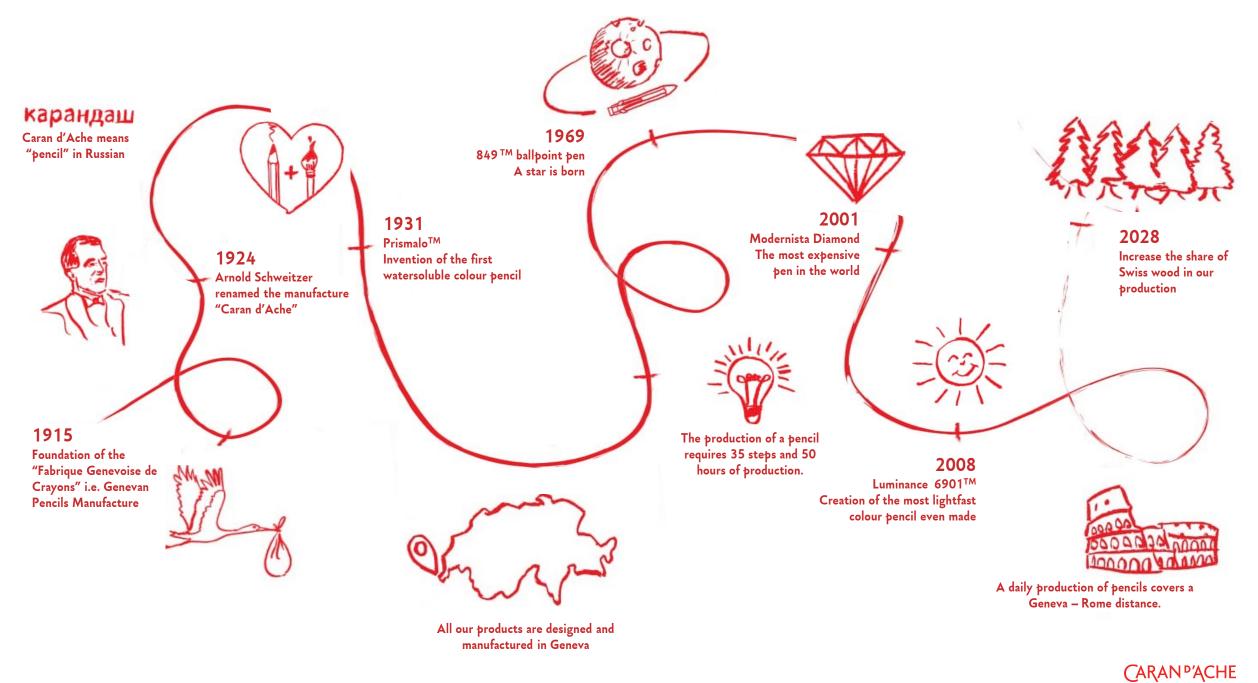


# **PASSION & EMOTION SINCE 1915**

- Over 100 years of existence
- A family-owned company
- Fourth generation
- 100% of production in Geneva

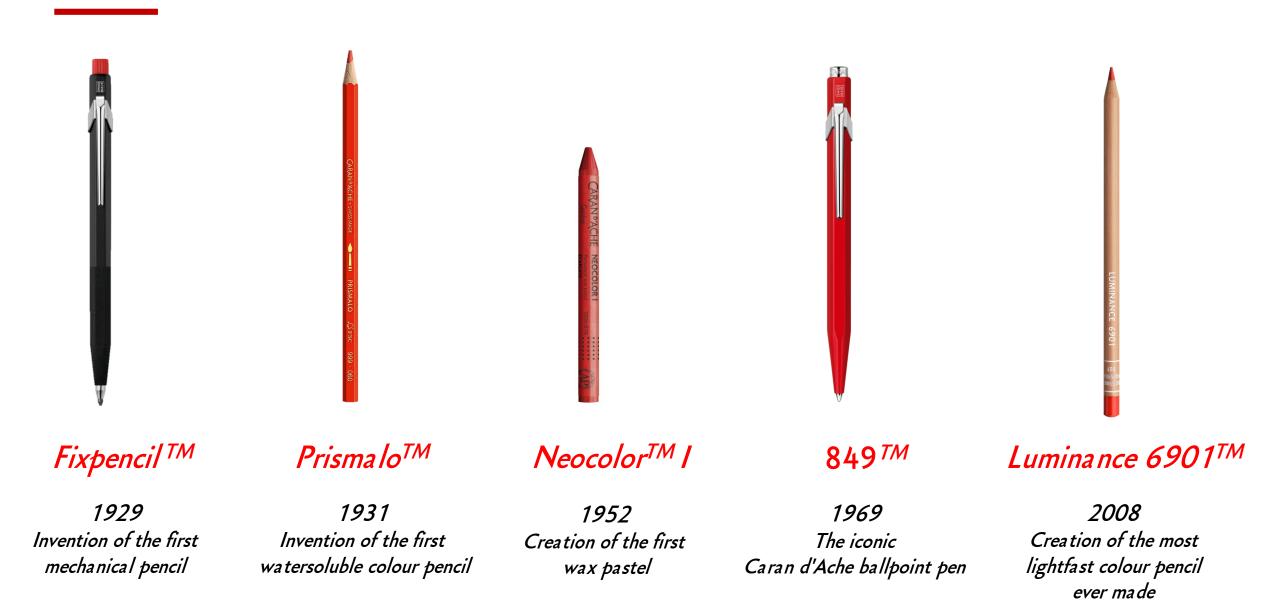






Genève

# **ICONIC INVENTIONS**



### 2-IN-1 FUNCTION PERMANENT OR WATERSOLUBLE

### MULTI-USE & MULTI-SURFACE APPLICATIONS

THE FINEST PIGMENTS & COLOURS

CARANCENEVE C

HIGH COVERAGE & LIGHTFAST

### THE ART OF GUILLOCHÉ

### THE ART OF LACQUERING

### THE ART OF POLISHING

THE ART OF CHINESE LACQUERING

# **GLOBAL PRESENCE**

- Branded retail boutiques
- eCommerce platform
- Home country Switzerland
- Subsidiaries in Germany, France, Japan
- Top international markets

Partnering with a qualitative network of :

Online and offline resellers (including department stores, hobby, stationery, bookstore chains, independent fine arts & fine writing specialists)

& Corporate / Promotional gifting clients



# **OUR SWISS MADE DNA**

- Icon of Swiss Made
- Excellence in Swiss craftsmanship
- 100% Geneva manufacturing
- Local sourcing
- Use of Swiss wood
- Fountain pen nibs individually tested by hand
- Compliance with international standards (ISO 9001 and 14001)





# **A SUSTAINABLE MAISON**

"From the very outset, Caran d'Ache has placed the respect of each and every human being and the protection of the environment at the very heart of its commitments."

Carole Hubscher President of Caran d'Ache

### SOCIAL RESPONSABILITY ACTIONS

- 1. Promote integration and health
- 2. Develop apprenticeships & partnerships with universities

Paint a Smile

- 3. Support communities, associations and NGOs
- 4. Develop aids for creation and education



### SUSTAINABLE MANUFACTURING

- 1. Reduce and optimize waste processing
- 2. Reduce water consumption and the use of chemical products (solvents, cleaning products, cryogenics)
- 3. Use wood briquettes to reduce heating oil & CO2
- 4. 800 sqm of solar panels



### SUSTAINABLE PRODUCT DEVELOPMENT

- 1. Prioritize locally sourced goods
- 2. Prioritize eco-design & up-cycling
- 3. Increase the use of Swiss wood in our production

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Annace

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Constant

Charles

Charles

Care

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4. Conduct life cycle analysis of our products

NEW GOALS TO GO EVEN FURTHER New manufacturing facility and HQ – 2027 Remaining within the canton of Geneva, in Bernex Renewable energies Enhanced public transportation

### **OUR MISSION**

To design and manufacture longlasting drawing and writing instruments at our workshops in Geneva that are the perfect companions for people of all generations to express their creativity and personality freely and authentically, while creating inspiring experiences, emotional encounters and shared moments.

### **OUR VISION**

To be internationally renowned for the drawing and writing instruments and experience we offer. To set ourselves apart with our 'Swiss Made' label, our bold style and our commitment to sustainable development.



**OUR VALUES** 

Nurturing excellence Sharing passion Daring to be original Embodying responsibility







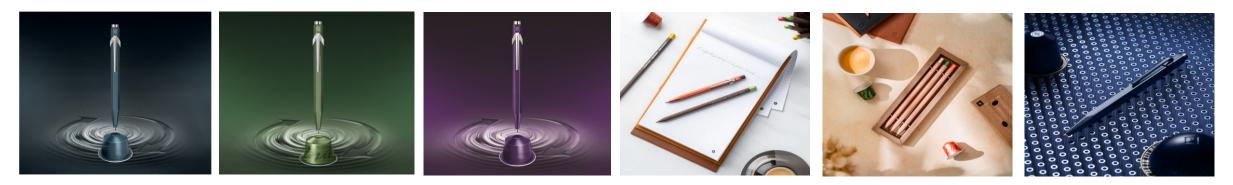
# COLLABORATIONS & PARTNERSHIPS

### Inspirational partnerships to celebrate shared values

Caran d'Ache gives free reign to artists and creative brands to design and create outstanding limited editions in line with the innovative and colorful spirit of Caran d'Ache. More than a partnership, we love to combine joined expertise to create meaningful and beautiful new products. Emotion, heritage, authenticity and uniqueness are the core elements that thrive every single co-branding project.



# **CARAN D'ACHE + NESPRESSO**



CARAN D'ACHE + NESPRESSO Edition I CARAN D'ACHE + NESPRESSO Edition II CARAN D'ACHE + NESPRESSO Edition III CARAN D'ACHE + NESPRESSO Edition IV CARAN D'ACHE + NESPRESSO Edition V

CARAN D'ACHE + NESPRESSO Edition VI

### 6 EDITIONS

**INNOVATION** 

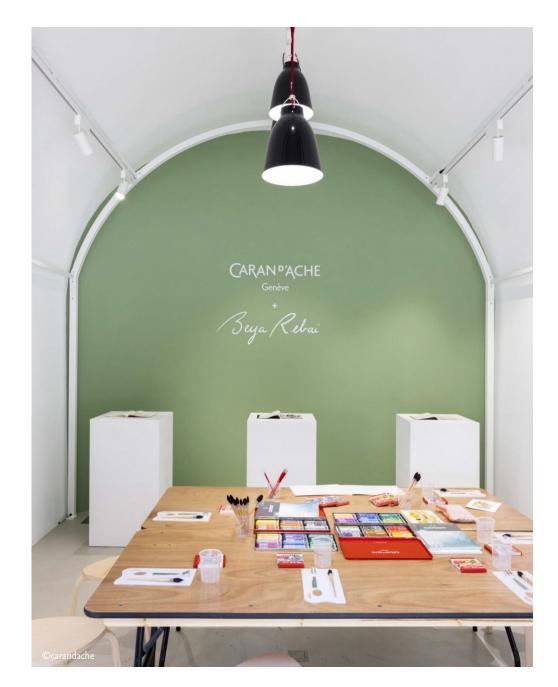
### RECYCLING





Internal use only, strictly confidential





# PROMOTING TALENTS & AMBASSADORS

### Supporting creativity to reveal the next generation of talents

Caran d'Ache is proud to support the next generations of creative talents with several partnerships with art and design schools while giving the opportunity to young artists to exhibit their innovative creative concepts in Caran d'Ache boutique atelier and engage with the Caran d'Ache community digitally.



# CARAN D'ACHE + BEYA REBAÏ®



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# RAINBOW

SWIPE UP

**TO ENTER THE** 

# A PASSIONATE DIGITAL COMMUNITY

### Caran d'Ache, an analog & digital love brand

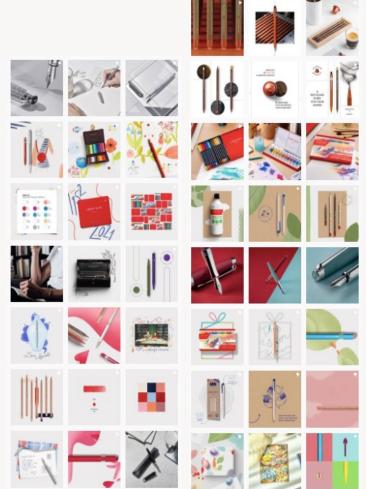
Promoting creativity, making fine art fun and accessible, encourage people to dare, dream and write... It is Caran d'Ache's commitment to support creativity across all generations, to share and engage with its passionate community of artists, hobbyists, stationery aficionados, designers and collectors.

Our growing community on social media (Instagram, Facebook, YouTube, TikTok) is inspiring us everyday to develop more contents, tutorials and stories while engaging more deeply with this incredible and passionate community to create outstanding products and services.

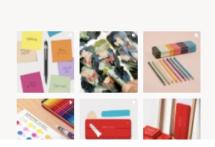


# CARAN D'ACHE, UNE "LOVE BRAND"



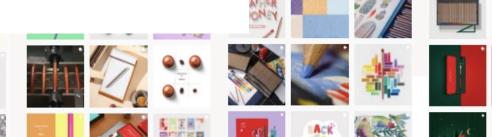






# 265K followers

environs 250 publications / an Taux d'engagement organique 5%





### ... UNE COMMUNAUTE DIGITALE ACTIVE ET PASSIONNEE



20















# **KEY TRENDS ON DIGITALIZATION**









Increased E-COMMERCE

### Growing Number of SOCIAL MEDIA Users

Remote work and VIRTUAL meetings

Online EDUCATION

# + ACCELERATION OF TECHNOLOGY TRANSFORMATION



# **KEY OTHER TRENDS IN CONSIDERATION**



TAKE THE PRESSURE OFF IN AN ON-GOING POLYCRISIS > Offer a sense of calm, escapism and pleasure



BUILD CONNECTIONS AND COMMUNITIES > Make the world feel smaller, friendlier and more authentic



OFFER QUALITY OVER QUANTITY > Be authentic and original



# AT THE HEART OF OUR STRATEGY EVOLUTION

Develop the Caran d'Ache **brand, products**, and **services**, among our target audiences (artists and hobbyists, millennials and collectors, parents and teachers, corporations) in the **Swiss** and **key international markets**, within the **Writing**, **Fine Arts** and **Gifting** categories, via impactful, qualitative and long-lasting presence in **meaningful** Retail & Online destinations, in close collaboration with our commercial partners.



Strengthening our **BRANDED RETAIL** channel:



Building Caran d'Ache into a true LOVE BRAND



Expanding from 2 to 4 BUSINESS UNITS

- Fine Arts
- Writing (Everyday / Premium / Luxury)
- Related Products (Accessories & Edition)
- Services

(Customization / Creative Class / After-sales + Experience Center)



# 1- IN OUR SALES STRATEGY : creation of our BRANDED (R)ETAIL channel

### OUR OWN NETWORK OF CARAN D'ACHE STORES AND e-STORE



- 1<sup>st</sup> BOUTIQUE OPENED IN 2010
- 6 BRANDED STORES

GENEVA – ZURICH – BERLIN – TOKYO – SEOUL



- LAUNCH OF <u>www.carandache.com</u>
- IN 2013
- 10 COUNTRIES
- **5** LANGUAGES



- LAUNCH OF <u>www.creativeclass.carandache.com</u>
- IN 2023
- WORLDWIDE
- 3 LANGUAGES



# Acceleration of our direct online sales – carandache.com







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NOS ARTISTES

### « ENTRE LES LIGNES » UNE EXPOSITION DE JP KALONJI

Pendant quatre semaine, l'Espace Créatif Caran d'Ache est devenu le terrain de jeu de l'artiste JP Kalonji

### Découvrir



# Acceleration of our direct online sales – carandache.com

### PARTNERING WITH THE BEST-IN-CLASS EXTERNAL PARTNERS TO BOOST EACH KEY BUSINESS ACCELERATOR



- BOOSTING SEO
- BOOSTING SOCIAL MEDIA
- OPTIMIZING PAID
  CAMPAIGNS

- BUILDING STRONG DIGITAL
  EXPERIENCE ANALYTICS
- UNDERSTANDING &
  IMPLEMENTING EVOLUTIONS
  TO GROW

- ACTING ON OUR
  PORTFOLIO
- PERSONNALISATION



# Acceleration of our direct online sales – carandache.com







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### Découvrir



# 2 – IN OUR COMMUNICATION STRATEGY : growing our Artists community

JON MONNARD

JULIE THOMAS



DIEGO KOI



**STEFFI BROCOLI** 



### **ANNELIES DRAWS**

RYLSEE



NINA COSFORD



CARAN<sup>D</sup>'ACHE Genève

JP KALONJI



**CARAN<sup>p</sup>'ACHE** Genève

**BEYA REBAI** 



### **RUBEN BELLOSO**



# Who organically relay their work on their digital networks







eliseenjalbert Paris 19 Ème





CARAN P'ACHE Genève

### Supported offline – through our Espace Créatif Caran d'Ache @ Plateforme 10 (Lausanne)

ARANº'ACH

**CARAN**<sup>p</sup>'ACHE

Genève



# 2- IN OUR COMMUNICATION STRATEGY - fostering Interactions among our consumer community

Authentic content A community

> VIDEO POSTED ON OUR TIK TOK ACCOUNT @CARANDACHE 24.3 M VIEWS



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### 2- IN OUR COMMUNICATION STRATEGY – building Caran d'Ache as a LOVE BRAND

**queeniewoods.books** Of all the pencils of which are soluble Caran D'ache are the ones that make my heart malleable  $\bigcirc$   $\square$  $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$ 

2 sem 1 J'aime Répondre Voir la traduction

**gihan.zohdy** These coloured pencils are an artist's dream. 2 sem 1 J'aime Répondre Voir la traduction

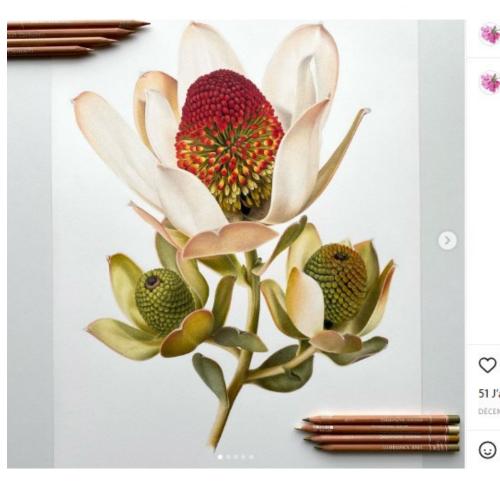
fossati.n Cela fait des décennies qu'aucune de mes journées ne se déroule sans l'usage de votre matériel. Que du bonheur, merci!

2 sem 5 J'aime Répondre

rethaholtzhausen | love it, | love it! | wish it was mine!! 2 sem 3 J'aime Répondre Voir la traduction \*\*\*

linc\_art I love, love love your products. So very good. 2 sem 3 J'aime Répondre Voir la traduction

marypirnie Gorgeous pencils, lovely color palette!



bloominary.art • Suivre

bloominary.art This is my latest finished artwork! This is the beautiful flower 'leucadendron discolour'! Pencil on paper 14"x19".

So proud of how this turned out. It challenged my observational skills, attention to detail, technique and there was a bit of problem solving along the way!

Now on to the somehow extremely satisfying task of putting all my pencils away in their correct order @

#colouredpencil #colouredpencils #colouredpencilart #colouredpencildrawing #coloredpencils #coloredpencilart #coloredpencildrawing



...

51 J'aime

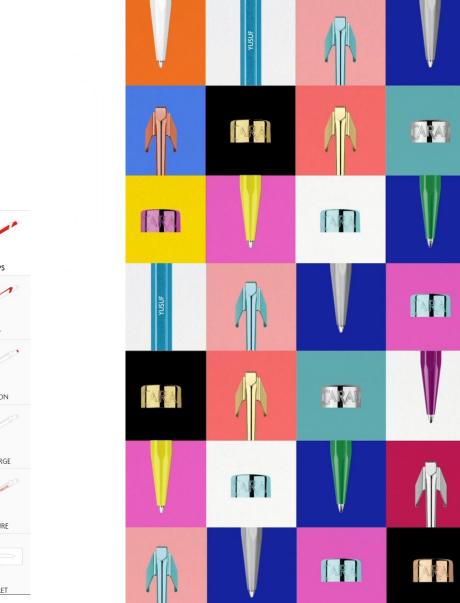
DÉCEMBRE 15, 2022

Ajouter un commentaire...

Publier

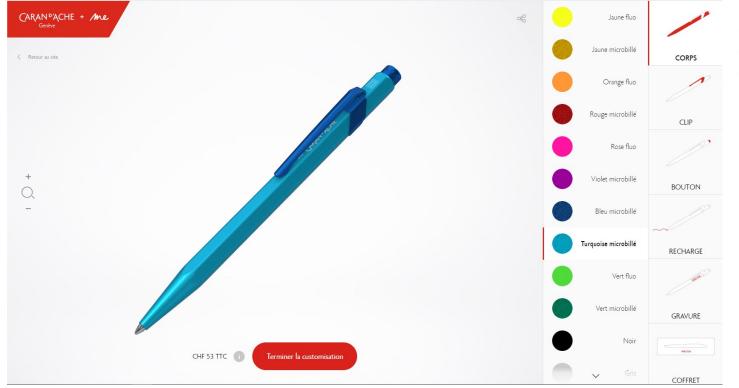


### 3 – IN OUR PORTFOLIO STRATEGY : introduction of the PERSONNALISATION

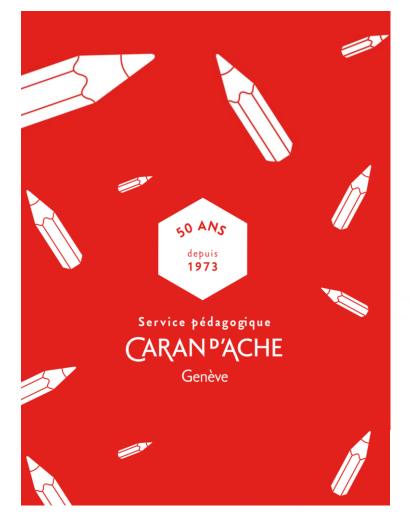


CARAN<sup>D</sup>'ACHE + Me Genève

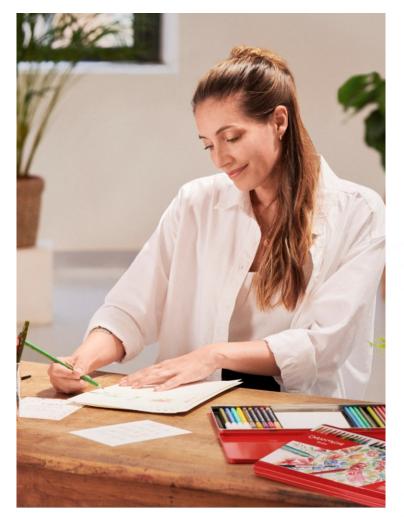
### supported by our online configurator



# 3 – IN OUR PORTFOLIO STRATEGY: introduction of our ONLINE CLASSES



**Educational Team** 



In-Store Creative Workshops



Online Classes Platform CARAN<sup>p</sup>'ACHE Genève

# Facilitating our Products trial and usage through a dedicated platform



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### Creative Class by CARANP'ACHE PARCOURIR RECHERCHER ACHETER NOS CLASSES A PROPOS D

S'ABONNER SE CONNECTER

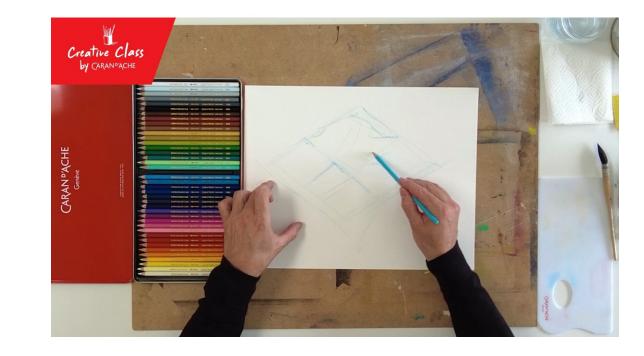
## www.creativeclass.carandache.com



- New Virtual Product : Online Classes Platform - single / multiple video packs / monthly - annual memberships
- integrated into the portfolio managed by our Marketing & Communication teams
- Service: Product non-manufactured in our Factory - not managed by our Industrial teams - video development managed by a dedicated team within our Communication/Digital department with external partners Marketing & Communication team (from Artists sourcing to video production)

Platform Management: Online Classes Platform - jointly managed by our eCommerce & IT teams - with dedicated external partner





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Thank you!